

Türkiye

The Network Readiness Index (NRI) is one of the leading global indices on the application and impact of information and communication technology (ICT) in economies around the world. In its latest version of 2023 the NRI Report maps the network-based readiness landscape of 134 economies based on their performances in four different pillars: Technology, People, Governance, and Impact. Each of these pillars is itself comprised of three sub-pillars (see Figure 1) that have been populated by a total of 58 variables.

Figure 1: The NRI 2023 model Future Technologies Access Content Network Individuals Businesses Governments Readiness Index 囯 Trust Regulation Inclusion Impact (<u>o</u>) **SDG** Contribution

Global NRI position of Türkiye

Türkiye ranks 47th out of the 134 economies included in the NRI 2023 (Figure 2). Its main strength relates to People. The greatest scope for improvement, meanwhile, concerns Impact.

Rank 1 20 38 40 47 48 51 60 80 80 100 120 134 NRI 2023 Technology People Impact Governance

Figure 2: Türkiye global ranking, overall and by pillar



Performance at sub-pillar level

When it comes to sub-pillars, the strongest showings of Türkiye relate to Individuals, Access and SDG Contribution, among others (Table 1). More could be done, though, to improve the economy's performances in the Regulation, Future Technologies and Quality of Life sub-pillars.

Table 1: Türkiye rankings by sub-pillar

| Sub-pillar | Rank | Sub-pillar | Rank |
|------------------|------|---------------------|------|
| Individuals | 19 | Content | 48 |
| Access | 29 | Inclusion | 56 |
| SDG Contribution | 36 | Economy | 59 |
| Governments | 44 | Regulation | 63 |
| Businesses | 45 | Future Technologies | 65 |
| Trust | 45 | Quality of Life | 117 |

NRI score and income

Figure 3 shows the position of Türkiye in terms of both NRI score and GDP per capita (PPP). The trend line shows the expected NRI score given an economy's income level. As can be seen, Türkiye is well below the trend line, which suggests that it is underachieving and that one would expect it could raise its network readiness in view of its income level.

NRI score 80 -USA SGP SWE 00 CHN 60 -Türkiye 0 IND 40 -0 0 8 12 9 11 GDP per capita PPP (log)

Figure 3: NRI score and GDP per capita PPP (log)

Note: USA = United States (rank: 1), SGP = Singapore (rank: 2), FIN = Finland (3), NLD = Netherlands (4), SWE = Sweden (5), CHN = China (20), IND = India (61). Türkiye belongs to the group of upper-middle-income countries, where the best performer is China (CHN). The top performer of its region-Europe-is Finland (FIN).



Performance against its income group and region

Upper-middle-income countries

Türkiye is ranked 6th in the group of upper-middle-income countries (Figure 4, left panel). In terms of pillar performance, it has a score higher than the income group average in three of the four pillars: NRI, Technology, People and Governance. At the sub-pillar level, it outperforms upper-middle-income countries in eleven of the twelve sub-pillars: Access, Content, Future Technologies, Individuals, Businesses, Governments, Trust, Regulation, Inclusion, Economy and SDG Contribution.

Europe

Türkiye is ranked 30th within Europe (Figure 4, right panel). It lags behind its region in each of the four pillars. With regard to sub-pillars, it outperforms the average in Europe in two of the twelve sub-pillars: Access and Individuals.

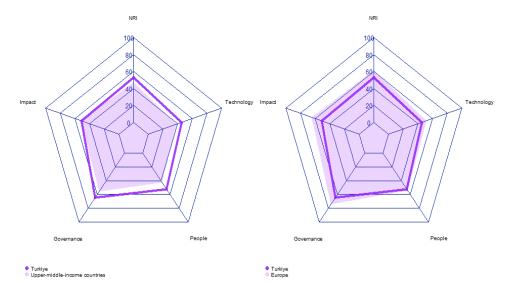


Figure 4: Performance of Türkiye against its income group and region, overall and by pillar

Table 2: Türkiye scores vs. averages of its income group and region, overall and by pillar

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|------------|---------|-----------------------------------|--------|
| Dimension | Türkiye | Upper-middle- income countries | Europe |
| NRI | 53.22 | 47.35 | 61.25 |
| Technology | 45.29 | 38.48 | 51.90 |
| People | 52.66 | 42.59 | 54.16 |
| Governance | 64.31 | 55.90 | 74.33 |
| Impact | 50.63 | 52.43 | 64.61 |



Strongest and weakest indicators

The indicators where Türkiye performs particularly well include 3.2.4 E-commerce legislation, 2.1.4 Tertiary enrollment, and 1.1.1 Mobile tariffs (Table 3). By contrast, the economy's weakest indicators include 4.2.2 Freedom to make life choices, 1.3.2 Investment in emerging technologies, and 4.2.1 Happiness.

Table 3: Highlight of Strengths and Opportunities for Türkiye

| Strongest indicators | Rank | Weakest indicators | Rank |
|--|------|---|------|
| 3.2.4 E-commerce legislation | 1 | 2.1.2 ICT skills in the education system | 90 |
| 2.1.4 Tertiary enrollment | 2 | 3.3.4 Gender gap in Internet use | 90 |
| 1.1.1 Mobile tariffs | 6 | 1.3.2 Investment in emerging technologies | 105 |
| 2.1.1 Mobile broadband internet traffic within the country | 11 | 4.2.1 Happiness | 105 |
| 4.1.4 Domestic market size | 11 | 4.2.2 Freedom to make life choices | 129 |
| 2.2.2 GERD financed by business enterprise | 12 | | |
| 1.1.5 International Internet bandwidth | 13 | | |
| 3.1.2 Cybersecurity | 16 | | |
| 3.3.1 E-Participation | 18 | | |
| 4.3.4 SDG 7: Affordable and Clean Energy | 19 | | |
| 1.2.4 Al scientific publications | 20 | | |

Note: For the full list of strengths and weaknesses, see At-A-Glance table.



Rank: 47 (out of 134) Score: 53.22

NRI 2023 At-A-Glance: Türkiye

Network Readiness Index

| Pillar/sub-pillar | Rank | Score | Pillar/sub-pillar | Rank | Score |
|-------------------------------------|------|-------|----------------------------------|------|-------|
| A. Technology pillar | 48 | 45.29 | C. Governance pillar | 51 | 64.31 |
| 1st sub-pillar: Access | 29 | 74.78 | 1st sub-pillar: Trust | 45 | 61.44 |
| 2nd sub-pillar: Content | 48 | 28.99 | 2nd sub-pillar: Regulation | 63 | 66.42 |
| 3rd sub-pillar: Future Technologies | 65 | 32.10 | 3rd sub-pillar: Inclusion | 56 | 65.07 |
| B. People pillar | 38 | 52.66 | D. Impact pillar | 80 | 50.63 |
| 1st sub-pillar: Individuals | 19 | 57.93 | 1st sub-pillar: Economy | 59 | 31.12 |
| 2nd sub-pillar: Businesses | 45 | 52.86 | 2nd sub-pillar: Quality of Life | 117 | 45.86 |
| 3rd sub-pillar: Governments | 44 | 47.18 | 3rd sub-pillar: SDG Contribution | 36 | 74.91 |

The Network Readiness Index in detail

| Indicator | Rank | Score | | Indicator | Rank | Score |
|--|------|-------|---|--|------|----------|
| A. Technology pillar | 48 | 45.29 | | C. Governance pillar | 51 | 64.31 |
| 1st sub-pillar: Access | 29 | 74.78 | | 1st sub-pillar: Trust | 45 | 61.44 |
| 1.1.1 Mobile tariffs | 6 | 95.77 | • | 3.1.1 Secure Internet servers | 46 | 70.39 |
| 1.1.2 Handset prices | 70 | 44.42 | | 3.1.2 Cybersecurity | 16 | 97.45 • |
| 1.1.3 FTTH/building Internet subscriptions | 19 | 48.55 | | 3.1.3 Online access to financial account | 42 | 43.39 |
| 1.1.4 Population covered by at least a 3G mobile network | 44 | 99.92 | | 3.1.4 Internet shopping | 58 | 34.54 |
| 1.1.5 International Internet bandwidth | 13 | 85.27 | • | 2nd sub-pillar: Regulation | 63 | 66.42 |
| 1.1.6 Internet access in schools | NA | NA | | 3.2.1 Regulatory quality | 76 | 47.75 |
| 2nd sub-pillar: Content | 48 | 28.99 | | 3.2.2 ICT regulatory environment | 21 | 93.53 |
| 1.2.1 GitHub commits | 54 | 9.75 | | 3.2.3 Regulation of emerging technologies | 66 | 43.64 |
| 1.2.2 Internet domain registrations | 50 | 6.82 | | 3.2.4 E-commerce legislation | 1 | 100.00 • |
| 1.2.3 Mobile apps development | 22 | 75.84 | | 3.2.5 Privacy protection by law content | 104 | 47.18 |
| 1.2.4 Al scientific publications | 20 | 23.53 | • | 3rd sub-pillar: Inclusion | 56 | 65.07 |
| 3rd sub-pillar: Future Technologies | 65 | 32.10 | | 3.3.1 E-Participation | 18 | 77.91 • |
| 1.3.1 Adoption of emerging technologies | 58 | 49.37 | | 3.3.2 Socioeconomic gap in use of digital payments | 85 | 61.83 |
| 1.3.2 Investment in emerging technologies | 105 | 27.50 | 0 | 3.3.3 Availability of local online content | 47 | 69.95 |







| Indicator | Rank | Score | | Indicator | Rank | Score | |
|--|------|-------|---|--|------|-------|---|
| 1.3.3 Robot density | 35 | 6.07 | | 3.3.4 Gender gap in Internet use | 90 | 55.90 | 0 |
| 1.3.4 Computer software spending | 23 | 45.46 | | 3.3.5 Rural gap in use of digital payments | 73 | 59.78 | |
| B. People pillar | 38 | 52.66 | | D. Impact pillar | 80 | 50.63 | |
| 1st sub-pillar: Individuals | 19 | 57.93 | | 1st sub-pillar: Economy | 59 | 31.12 | |
| 2.1.1 Mobile broadband internet traffic within the country | 11 | 45.12 | • | 4.1.1 High-tech and medium-high-tech manufacturing | 36 | 36.76 | |
| 2.1.2 ICT skills in the education system | 90 | 28.26 | 0 | 4.1.2 High-tech exports | 85 | 5.71 | |
| 2.1.3 Use of virtual social networks | 53 | 68.82 | | 4.1.3 PCT patent applications | 31 | 18.38 | |
| 2.1.4 Tertiary enrollment | 2 | 77.21 | • | 4.1.4 Domestic market size | 11 | 78.62 | • |
| 2.1.5 Adult literacy rate | 40 | 95.55 | | 4.1.5 Prevalence of gig economy | 66 | 39.83 | |
| 2.1.6 Al talent concentration | 10 | 32.62 | | 4.1.6 ICT services exports | 89 | 7.43 | |
| 2nd sub-pillar: Businesses | 45 | 52.86 | | 2nd sub-pillar: Quality of Life | 117 | 45.86 | |
| 2.2.1 Firms with website | 66 | 46.07 | | 4.2.1 Happiness | 105 | 37.46 | 0 |
| 2.2.2 GERD financed by business enterprise | 12 | 77.22 | • | 4.2.2 Freedom to make life choices | 129 | 11.98 | 0 |
| 2.2.3 Knowledge intensive employment | 56 | 34.54 | | 4.2.3 Income inequality | 87 | 53.02 | |
| 2.2.4 Annual investment in telecommunication services | 20 | 86.03 | | 4.2.4 Healthy life expectancy at birth | 43 | 80.97 | |
| 2.2.5 GERD performed by business enterprise | 32 | 20.45 | | 3rd sub-pillar: SDG Contribution | 36 | 74.91 | |
| 3rd sub-pillar: Governments | 44 | 47.18 | | 4.3.1 SDG 3: Good Health and Well-Being | 34 | 82.57 | |
| 2.3.1 Government online services | 24 | 84.53 | | 4.3.2 SDG 4: Quality Education | 40 | 52.41 | |
| 2.3.2 Publication and use of open data | 49 | 33.82 | | 4.3.3 SDG 5: Women's economic opportunity | 71 | 75.22 | |
| 2.3.3 Government promotion of investment in emerging tech | 39 | 50.19 | | 4.3.4 SDG 7: Affordable and Clean Energy | 19 | 81.29 | • |
| 2.3.4 R&D expenditure by governments and higher education | 35 | 20.19 | | 4.3.5 SDG 11: Sustainable Cities and Communities | 32 | 83.07 | |

NOTE: • a strength and o a weakness.



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