

Ukraine

The Network Readiness Index (NRI) is one of the leading global indices on the application and impact of information and communication technology (ICT) in economies around the world. In its latest version of 2023 the NRI Report maps the network-based readiness landscape of 134 economies based on their performances in four different pillars: Technology, People, Governance, and Impact. Each of these pillars is itself comprised of three sub-pillars (see Figure 1) that have been populated by a total of 58 variables.

Figure 1: The NRI 2023 model Future Technologies Access Content Network Individuals Businesses Governments Readiness Index 囯 Trust Regulation Inclusion Impact (<u>o</u>) Quality of Life **SDG** Contribution

Global NRI position of Ukraine

Ukraine ranks 43rd out of the 134 economies included in the NRI 2023 (Figure 2). Its main strength relates to People. The greatest scope for improvement, meanwhile, concerns Governance.

Rank 1 20 25 40 43 43 54 58 60 80 100 120 134 NRI 2023 Technology People Impact Governance

Figure 2: Ukraine global ranking, overall and by pillar







Performance at sub-pillar level

When it comes to sub-pillars, the strongest showings of Ukraine relate to Individuals, Economy and Content, among others (Table 1). More could be done, though, to improve the economy's performances in the Inclusion, Regulation and SDG Contribution sub-pillars.

Table 1: Ukraine rankings by sub-pillar

| Sub-pillar | Rank | Sub-pillar | Rank |
|---------------------|------|------------------|------|
| Individuals | 2 | Businesses | 53 |
| Economy | 35 | Trust | 54 |
| Content | 42 | Quality of Life | 59 |
| Access | 43 | Inclusion | 60 |
| Governments | 43 | Regulation | 78 |
| Future Technologies | 44 | SDG Contribution | 86 |

NRI score and income

Figure 3 shows the position of Ukraine in terms of both NRI score and GDP per capita (PPP). The trend line shows the expected NRI score given an economy's income level. As can be seen, Ukraine is well above the trend line, which suggests that it has a greater network readiness than would be expected given its income level.

NRI score 80 -SGP CHN 60 -Ukraine 0 IND 0 40 -0 0 0 0 11 12 GDP per capita PPP (log)

Figure 3: NRI score and GDP per capita PPP (log)

Note: USA = United States (rank: 1), SGP = Singapore (rank: 2), FIN = Finland (3), NLD = Netherlands (4), SWE = Sweden (5), CHN = China (20), IND = India (61). Ukraine belongs to the group of lower-middle-income countries, where the best performer is Ukraine (UKR). The top performer of its region-Europe-is Finland (FIN).







Performance against its income group and region

Lower-middle-income countries

Ukraine is ranked 1st in the group of lower-middle-income countries (Figure 4, left panel). In terms of pillar performance, it has a score higher than the income group average in each of the four pillars. At the sub-pillar level, it has a higher score than the average of lower-middle-income countries in all of them.

Europe

Ukraine is ranked 29th within Europe (Figure 4, right panel). It has a score above the regional average in one of the four pillars: People. With regard to sub-pillars, it outperforms the average in Europe in two of the twelve sub-pillars: Access and Individuals.

Impact

Governance

People

Governance

Solvenance

Solvenance

Solvenance

Solvenance

People

Solvenance

Solvenance

People

Solvenance

People

Figure 4: Performance of Ukraine against its income group and region, overall and by pillar

Table 2: Ukraine scores vs. averages of its income group and region, overall and by pillar

| Dimension | Ukraine | Lower-middle- income countries | Europe |
|------------|---------|-----------------------------------|--------|
| NRI | 55.16 | 38.41 | 61.25 |
| Technology | 47.84 | 32.12 | 51.90 |
| People | 57.07 | 34.38 | 54.16 |
| Governance | 60.00 | 43.27 | 74.33 |
| Impact | 55.72 | 43.89 | 64.61 |



Strongest and weakest indicators

The indicators where Ukraine performs particularly well include 1.1.6 Internet access in schools, 2.1.5 Adult literacy rate, and 3.2.4 E-commerce legislation (Table 3). By contrast, the economy's weakest indicators include 4.3.4 SDG 7: Affordable and Clean Energy, 1.1.4 Population covered by at least a 3G mobile network, and 4.3.5 SDG 11: Sustainable Cities and Communities.

Table 3: Highlight of Strengths and Opportunities for Ukraine

| Strongest indicators | Rank | Weakest indicators | Rank |
|--|------|--|------|
| 1.1.6 Internet access in schools | 1 | 1.3.3 Robot density | 55 |
| 2.1.5 Adult literacy rate | 1 | 4.2.1 Happiness | 98 |
| 3.2.4 E-commerce legislation | 1 | 1.1.4 Population covered by at least a 3G mobile network | 104 |
| 4.2.3 Income inequality | 3 | 4.3.5 SDG 11: Sustainable Cities and Communities | 104 |
| 1.3.4 Computer software spending | 4 | 4.3.4 SDG 7: Affordable and Clean Energy | 118 |
| 4.1.6 ICT services exports | 6 | | |
| 1.1.3 FTTH/building Internet subscriptions | 11 | | |
| 1.2.3 Mobile apps development | 14 | | |
| 2.1.2 ICT skills in the education system | 16 | | |
| 2.1.4 Tertiary enrollment | 21 | | |
| 2.3.2 Publication and use of open data | 23 | | |
| 1.2.4 Al scientific publications | 26 | | |

Note: For the full list of strengths and weaknesses, see At-A-Glance table.



Score: 55.16

Rank: 43 (out of 134)

NRI 2023 At-A-Glance: Ukraine

Network Readiness Index

| Pillar/sub-pillar | Rank | Score | Pillar/sub-pillar | Rank | Score |
|-------------------------------------|------|-------|----------------------------------|------|-------|
| A. Technology pillar | 43 | 47.84 | C. Governance pillar | 58 | 60.00 |
| 1st sub-pillar: Access | 43 | 71.67 | 1st sub-pillar: Trust | 54 | 54.61 |
| 2nd sub-pillar: Content | 42 | 32.02 | 2nd sub-pillar: Regulation | 78 | 62.25 |
| 3rd sub-pillar: Future Technologies | 44 | 39.82 | 3rd sub-pillar: Inclusion | 60 | 63.15 |
| B. People pillar | 25 | 57.07 | D. Impact pillar | 54 | 55.72 |
| 1st sub-pillar: Individuals | 2 | 74.99 | 1st sub-pillar: Economy | 35 | 38.30 |
| 2nd sub-pillar: Businesses | 53 | 48.79 | 2nd sub-pillar: Quality of Life | 59 | 69.83 |
| 3rd sub-pillar: Governments | 43 | 47.43 | 3rd sub-pillar: SDG Contribution | 86 | 59.03 |

The Network Readiness Index in detail

| Indicator | Rank | Score | | Indicator | Rank | Score |
|--|------|--------|---|--|------|----------|
| A. Technology pillar | 43 | 47.84 | | C. Governance pillar | 58 | 60.00 |
| 1st sub-pillar: Access | 43 | 71.67 | | 1st sub-pillar: Trust | 54 | 54.61 |
| 1.1.1 Mobile tariffs | 69 | 60.25 | | 3.1.1 Secure Internet servers | 43 | 72.61 |
| 1.1.2 Handset prices | 92 | 36.65 | | 3.1.2 Cybersecurity | 85 | 65.33 |
| 1.1.3 FTTH/building Internet subscriptions | 11 | 59.96 | • | 3.1.3 Online access to financial account | 57 | 32.53 |
| 1.1.4 Population covered by at least a 3G mobile network | 104 | 97.08 | 0 | 3.1.4 Internet shopping | 45 | 47.97 |
| 1.1.5 International Internet bandwidth | 40 | 76.08 | | 2nd sub-pillar: Regulation | 78 | 62.25 |
| 1.1.6 Internet access in schools | 1 | 100.00 | • | 3.2.1 Regulatory quality | 85 | 43.32 |
| 2nd sub-pillar: Content | 42 | 32.02 | | 3.2.2 ICT regulatory environment | 85 | 75.29 |
| 1.2.1 GitHub commits | 41 | 22.45 | | 3.2.3 Regulation of emerging technologies | 80 | 34.55 |
| 1.2.2 Internet domain registrations | 54 | 6.05 | | 3.2.4 E-commerce legislation | 1 | 100.00 • |
| 1.2.3 Mobile apps development | 14 | 77.64 | • | 3.2.5 Privacy protection by law content | 83 | 58.09 |
| 1.2.4 Al scientific publications | 26 | 21.94 | • | 3rd sub-pillar: Inclusion | 60 | 63.15 |
| 3rd sub-pillar: Future Technologies | 44 | 39.82 | | 3.3.1 E-Participation | 57 | 59.31 |
| 1.3.1 Adoption of emerging technologies | 49 | 53.00 | | 3.3.2 Socioeconomic gap in use of digital payments | 42 | 87.08 |
| 1.3.2 Investment in emerging technologies | 64 | 40.50 | | 3.3.3 Availability of local online content | 75 | 54.33 |







| Indicator | Rank | Score | | Indicator | Rank | Score | |
|--|------|--------|---|--|------|-------|---|
| 1.3.3 Robot density | 55 | 0.11 | 0 | 3.3.4 Gender gap in Internet use | 82 | 61.08 | |
| 1.3.4 Computer software spending | 4 | 65.69 | • | 3.3.5 Rural gap in use of digital payments | 83 | 53.97 | |
| B. People pillar | 25 | 57.07 | | D. Impact pillar | 54 | 55.72 | |
| 1st sub-pillar: Individuals | 2 | 74.99 | | 1st sub-pillar: Economy | 35 | 38.30 | |
| 2.1.1 Mobile broadband internet traffic within the country | NA | NA | | 4.1.1 High-tech and medium-high-tech manufacturing | 64 | 22.13 | |
| 2.1.2 ICT skills in the education system | 16 | 76.30 | • | 4.1.2 High-tech exports | 80 | 7.93 | |
| 2.1.3 Use of virtual social networks | 46 | 69.70 | | 4.1.3 PCT patent applications | 44 | 8.53 | |
| 2.1.4 Tertiary enrollment | 21 | 53.96 | • | 4.1.4 Domestic market size | 43 | 61.79 | |
| 2.1.5 Adult literacy rate | 1 | 100.00 | • | 4.1.5 Prevalence of gig economy | 36 | 57.85 | |
| 2.1.6 Al talent concentration | NA | NA | | 4.1.6 ICT services exports | 6 | 71.57 | • |
| 2nd sub-pillar: Businesses | 53 | 48.79 | | 2nd sub-pillar: Quality of Life | 59 | 69.83 | |
| 2.2.1 Firms with website | 43 | 62.85 | | 4.2.1 Happiness | 98 | 42.50 | 0 |
| 2.2.2 GERD financed by business enterprise | 57 | 37.74 | | 4.2.2 Freedom to make life choices | 63 | 75.64 | |
| 2.2.3 Knowledge intensive employment | 35 | 57.24 | | 4.2.3 Income inequality | 3 | 93.97 | • |
| 2.2.4 Annual investment in telecommunication services | 56 | 79.10 | | 4.2.4 Healthy life expectancy at birth | 83 | 67.21 | |
| 2.2.5 GERD performed by business enterprise | 48 | 7.04 | | 3rd sub-pillar: SDG Contribution | 86 | 59.03 | |
| 3rd sub-pillar: Governments | 43 | 47.43 | _ | 4.3.1 SDG 3: Good Health and Well-Being | 55 | 73.18 | |
| 2.3.1 Government online services | 34 | 79.53 | | 4.3.2 SDG 4: Quality Education | 39 | 52.50 | |
| 2.3.2 Publication and use of open data | 23 | 57.35 | • | 4.3.3 SDG 5: Women's economic opportunity | 60 | 78.76 | |
| 2.3.3 Government promotion of investment in emerging tech | 45 | 47.72 | | 4.3.4 SDG 7: Affordable and Clean Energy | 118 | 45.74 | 0 |
| 2.3.4 R&D expenditure by governments and higher education | 78 | 5.12 | | 4.3.5 SDG 11: Sustainable Cities and Communities | 104 | 44.97 | 0 |

NOTE: ● a strength and o a weakness.



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